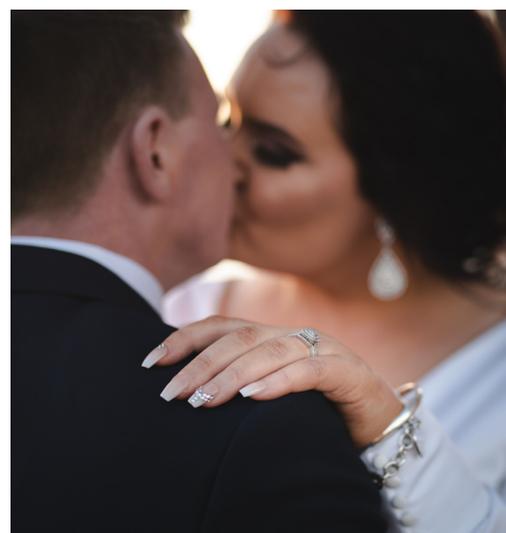




## Frequently Asked Questions



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[WWW.WALLFLOWERWEDDINGS.COM](http://WWW.WALLFLOWERWEDDINGS.COM)

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# FREQUENTLY ASKED QUESTIONS

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## HOW DO WE BOOK?

Just call or email us at any time! We are happy to meet over a coffee to discuss your wedding further before you book us for your big day.

We do require a signed contract and a non-refundable booking deposit of 30% of your total package to secure our services for your date. The retainer fee can be paid by bank transfer, credit card or Pay-Pal. The remainder of the balance is due 1 month before the wedding date.

## YOU ARE BASED ON THE GOLD COAST, DO YOU TRAVEL ELSEWHERE?

Yes! We regularly travel to Byron Bay, the Sunshine Coast and Toowoomba to capture love stories. We will even hop on a plane and travel internationally if you need us to!

## DO YOU CHARGE TRAVEL FEES?

Only when we have to drive for more than an hour, or jump on a plane. Contact us for more information on an exact price to your location.

## WHAT PREPARATIONS DO YOU MAKE BEFORE OUR WEDDING?

You will receive a questionnaire via email to be filled out. This will cover the final details such as locations, times, names etc.. We will also meet in person to discuss the timeline of the day and answer any questions you might have.

## HOW MANY PHOTOS DO YOU TAKE ON A WEDDING DAY?

It varies, but usually there are a few thousand images from the day. We go through and cull each photo one-by-one eliminating any duplicates and images with closed eyes and end up with a sweet spot of around 600-700 images for a full day (depending on the hours of coverage).

## DO YOU TAKE GROUP SHOTS?

Yes, of course!

Although we are more candid wedding photographer's and videographers, we understand that most weddings require a certain amount of traditional group photos. We encourage you to have no more than around ten to fifteen group shots, and, with the aid of one of your bridal party members we will do these very quickly and professionally. Occasionally, there is a requirement for many more v"formal photographs" (such as Asian weddings, or weddings with a large amount of guests). In these situations we would advise that you consider adding a second shooter on to cover these so we can get through them nice and quickly and move on to capturing more of your special day.

## WHAT HAPPENS AFTER THE WEDDING?

Once your wedding day has flown by the only thing you will have to relive those precious memories are photographs and videos. It may take up to nine weeks for us to edit your wedding photographs and videos. You will be sent a link to your personal online gallery and/or online video, and after that, the USBs, prints and albums will be produced. We use the very best suppliers for our USBs, albums and packaging. Our albums are hand built in Australia and so it can take between four and eight weeks for the albums to arrive once you have approved them.....but it's always worth the wait.

## DO YOU OFFER ALBUMS AND PRINTS?

Of course! We have a variety of options to suit your needs. We often work directly with you to create high quality, beautiful keepsakes that will last a lifetime.

## DO YOU PROVIDE AN ONLINE GALLERY OF OUR WEDDING IMAGES?

Yes, we share our image gallery with you online which means you'll be able to share this on with friends and family after the wedding.